



Why wait for a better future? Invent a better now.



As a multinational company tackling some of the most complex global challenges, DuPont offers a great degree of diversity and stimulation for those who are problem solvers at heart. We create careers for people who want to empower the world with essential innovations to thrive, by discovering and delivering results that matter. We are making a difference with science-powered solutions, created through collective ingenuity, inspiring exceptional careers.

**BECOME PART OF A COMMUNITY OF PEOPLE EMPOWERING THE WORLD
WITH ESSENTIAL INNOVATIONS TO THRIVE.**

For our Production Site in Luxembourg we are looking to recruit a

IT Service Delivery Analyst (M/F/D)

Key responsibilities:

- Project implementation/management in a wide spectrum, from small, one person projects, to being part of larger team projects (Software development, implementation of external software, life cycle management projects, ...)
- Local first contact for IT requests for operations and business
- Resolve tickets or assist offshore teams with issue resolution
- Issue escalation to global support teams
- Assist as consultant on non-IT business projects

Your profile:

The preferred candidate for this position has the following qualifications:

- Bachelor's degree or equivalent experience in IT
- Proficiency in English (German, French and Luxembourgish are considered a bonus)
- Willingness to self-improve in your fields, or branch into others
- Project management skills
- Some level of understanding of Cyber Security
- Experience in the following would be considered an asset:
 - Software development experience (approach, methodology) and languages: Java, C#, LabVIEW, Python, aspx
 - Network experience
 - Experience with IT hardware (computers, servers, network switches, ...)
 - Experience in manufacturing or quality systems
 - Document management system experience
 - Experience with MS office 365 software suite (Power Apps, SharePoint, Power Automate, ...)
 - Experience with Database engines and query language
 - Knowledge of Microsoft Windows OS

To apply: Please, visit our website www.dupont.com/careers/emea and **apply online.**

About DuPont

DuPont is a global innovation leader with technology-based materials and solutions that help transform industries and everyday life. Our employees apply diverse science and expertise to help customers advance their best ideas and deliver essential innovations in key markets including electronics, transportation, construction, water, healthcare, and worker safety. More information about the company, its businesses and solutions can be found at www.dupont.com.

